



Insite Security News for August 2007

A big Hello to you All from Insite Security up here in the Winterless North! (following recent events someone is going to have to take a bit of a closer look at this Marketing enticement!)

And what a week it was, however I have must say that within the wider geographical perspective, our Omaha came thru those gale force winds and driving sideways rain really well.



A couple of homes lost their roofs and it was quite fascinating at the peak of the storm to watch the ease with which family sized trampolines can suddenly decide to move properties of their own volition!

Boats parked in backyards also seemed to develop minds of their own and it is a surreal experience to see Captain-less vessels navigating around gardens under their own steam.

A number of domestic fences were completely knocked down and parts of Omaha and near surrounds became miniature logging camps with dozens of fallen trees blocking roads, etc. Overall I guess the biggest challenge for us both as a Security Company and as local Residents was the fact that we had no electricity supply up here for nearly 3 days.



We survived on the Work side with the hasty addition of a portable generator to run all of our computers and the Alarm Monitoring Centre, however at home I quickly discovered that I am definitely not Green Party material! - trying to boil a pot of water on top of the fireplace to make a coffee and dunking for buckets of water out of the water tank is I suppose all very good for the environment, however by the end of Day 2 this 'back to basics' stuff was starting to drive me a little nuts!

Despite the 'once in a 100 year' epitaph that is now being bandied around the place I strongly suspect that we are going to see more and more of these sort of extreme weather conditions and it is an excellent wake-up call for all of us to be a little more prepared when the next big one hits.

Before you next visit Omaha, please sit down and make a list of and then acquire some of the bits n pieces that are going to make life a whole lot easier for you and the family if you are up at the Beach and the power goes down again for a prolonged period.

Some of the more obvious ones are;

- Light sources (candles, torches and don't forget a box of matches)
- Canned food (a can opener is a pretty good accessory here also)

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- Bottled water (as your water pump will no longer work, a bucket on a long rope is a fairly handy piece of equipment when you need to go dunking for water supplies)
- Cooking - some form of heat supply for cooking – obviously barbecues are in fairly high supply around Omaha, however you just know that your gas bottles are going to be empty when you really, really need them, so please keep an eye on their state of fill whenever you visit and ensure they remain fairly well topped up.
- Games - if you have kids who are of an age that require entertainment on demand, some board games and a pack of cards are a great investment when TV/Play Station and PC withdrawal starts to seriously kick in.
- Wine - a Special bottle of wine preferably hidden away out of normal consumption reach.

For you Romantics out there, you can then re-live some of those Early Dating memories with dinner and a bottle of wine by candle light. (Speaking from personal experience; Night 1 – great! Night 2 – nice, Night 3 – ‘When is the damn Power Board going to get this bloody electricity fixed!’ (sincere apologies to any Energex Readers out there – you guys did a great Job!)

- Telephone - one of the older style telephones that you can simply plug into the wall when your digital, hands-free, modern phone simply won't operate without an electrical supply – a lot of Omaha Residents recently regretted having chucked their old phone in the bin once they got in a new model. And don't rely on the Mobile – they also died on us.

Alarm Monitoring

One of the positive aspects of the recent inclement weather was our ability to see at a glance the exact state of the large number of alarm systems that we monitor at Omaha Beach. Each one of our Customer's monitored alarm systems give us instant Reports as to their operational health in terms of their Power supply status and the likely reserves of their back-up batteries. In several instances where windows or doors were blown open by the high winds which then caused the alarm to go into activation, we quickly had one of our Patrols on the way to check out the cause and then make the property secure again.



For normal day to day use, a monitored alarm system is not only going to protect your very valuable asset against the occasional foray from burglars that we can get out at Omaha, you also have the peace of mind of being able to ring us and check that whether you remembered to Set the alarm when you left the Beach – a much more difficult exercise to address if you have already arrived back in Auckland and the only way to set your mind at ease is to turn around and drive all the way back up to Omaha.

By issuing individual personal Alarm Codes to; tenants, Trades-people or other people who may need to access your property, you will then be able to obtain from us a computer generated record of times and dates when your home has been Entered and the Alarm Set & Unset by which particular User Code.

Your Monitoring 'Investment'

Our Domestic rate for alarm monitoring is an extremely economical (I would say this!) \$35.00 + GST per month, however If you choose to pay this amount annually, in advance, a saving is

available here of 12.5% on the total fee (then \$420.00 incl GST PA).

Most definitely mention to your Insurance Company that you have a monitored alarm system as they will support your efforts in giving your home and possessions this extra level of protection with a reasonably healthy discount on your premium.

Burglar caught!

About 2 months ago, Insite Security had an absolutely superb catch of a burglar as he climbed back out of the broken-in window of the Mobil Petrol Station at Matakana.



Due to some earlier criminal interest in these premises (some months ago), we had prepared a little technical trap inside Mobil to snare the next unwary burglar who wanted to try their luck! Without going into too much detail about this 'trap' - at around 1.30am one weekday morning our Monitoring staff became aware that someone had broken into the Mobil Station. Our pre-determined Response Plan then kicked in and several of our Patrols were immediately dispatched to attend at these premises

'Yours truly' was also woken from some very well deserved slumber and with two of us then arriving on-site within seconds of each other, we were well rewarded with the intriguing view of the offender's rear end as he clambered back out of the window that he had previously jemmied to gain Entry to the building.

The burglar's surprise at our unannounced presence was one of those Priceless Picture moments and I believe that his sudden & awful awareness of a dual Security Force weighing in at a combined 260kg's, with several degrees in martial arts and some fairly aggressive attitudes will be the subject of ongoing nightmares for him for many years to come!

After 'containing' this person I was then quite surprised when he enquired of me as to 'Who the hell was I???' Surprised at this failure to recognise my 'official presence' I then made a quick appraisal of my attire and came to the conclusion that perhaps; track pants, a singlet (worn inside out) and one jandal were possibly not quite the Corporate image we have strived to achieve at Insite!

To further add to this offender's problems, a Search Warrant executed on his Matakana home several hours later by the Warkworth Police resulted in the recovery of numerous items of electronic equipment and other expensive gear stolen in another 11 recent burglaries around the area.

Security for New Homes

If you are in the process of planning or even starting to build your new home at Omaha, please give Insite Security the opportunity to both design and install your Security system.

We have had several recent experiences where electricians have pre-wired for new alarms in Omaha homes and when we have been called in to fit-off the actual alarm system, have found; incorrect cabling used, detectors put in ridiculous places and a whole host of other costly mistakes that ultimately leaves everyone unhappy and a home poorly protected.

As Insite is totally focused on only Security related work, you will find that not only are our prices extremely competitive (we install literally hundreds of alarm systems every year), you will also have a level of protection for your home that will be compliant to the highest NZ Security Industry standards.

Misuse of Golf Carts

Regrettably we had predicted this situation in our last Newsletter and even more regrettably we have now had an Omaha Resident seriously injured by the activities of teenagers misusing the family Golf Cart! Around about 2 months ago a local Resident was sitting stationary on her push bike on the footpath in Mangatiwhiri Rd (in the company of her young daughter) when suddenly she was completely and totally run over by a bunch of teenagers driving an out of control Golf Cart. Not only did the Golf Cart knock her off her bike and then end up on top of her, the driver kept accelerating the Cart over her body (trapped between her bike and the road) as he tried to get the Golf Cart off her (the wrong way!) Her injuries included severe bruising to both of her legs and she needed to be taken to Hospital for treatment.



Evidently there are still some families out there that seem to believe that their teenagers have some sort of God given Right to hoon madly around our streets and pathways on Golf Carts. Well please take it from me that they haven't! The next one that is reported to or seen by Insite Security is going to result in the Golf Cart being immediately disabled and the Police called in to prosecute the offenders. Driving carts in this manner is completely illegal.

In our last Newsletter I promised to 'name' the offenders responsible for this type of ongoing anti social behaviour and as a result I received some criticism from Residents who seemed to feel that publically exposing these idiots would be somehow 'unfair' on them?

On this occasion I will resist further exposure of the family involved – they know who they are and despite their later apologies to the victim I will be very interested to see whether they really have effected some changes in their teenager's behaviour?

Covert Camera work

During the past 2 months we have run a total of 4 covert (hidden) camera operations within Rodney businesses after approaches from the business owners stating that they believed money and goods were being regularly stolen from them by their own staff members. In 3 of these situations we have clearly filmed the thief in action and as a result were able to terminate these unlawful activities (in the process saving these Customers thousands of \$'s in lost revenue). One business alone could directly attribute around \$50,000 in losses to their in-house thief over the past 10 months



If you have a delicate situation in your own business that you would like some expert help with to resolve – please feel free to call me for a Confidential chat about some possible solutions? For our Omaha Customers we will even go to Auckland if necessary!

That's about it from me once again. Great to catch-up with you all and looking forward to seeing you around the Beach once the weather starts getting a little friendlier!
Best Regards from Chris



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